



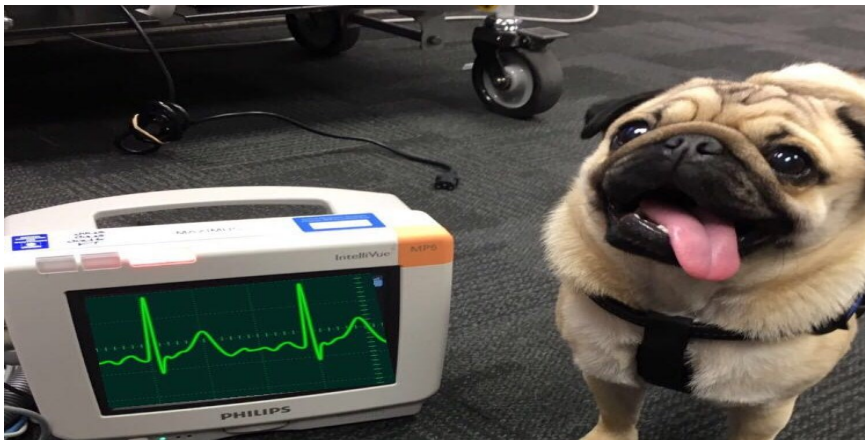
North West & North Wales  
Paediatric Transport Service

NWTS is a collaborative initiative by the  
Royal Manchester Children's Hospital and  
Alder Hey Children's Hospital

NWTS is funded by  
North West Specialist Commissioning Team

NWTS Website: [www.nwts.nhs.uk](http://www.nwts.nhs.uk)

NWTS ambulances and their personnel provided  
by Medical Services



**Alfie “@therapypugalfie” at NWTS.**



North West & North Wales  
Paediatric Transport Service

# Information for Families



## Welcome to NWTS.

We appreciate that this is an extremely stressful, worrying and upsetting time for you and your family.

We hope this booklet will help to answer some of the many questions about your child's care and transfer. If you have any questions, please do not hesitate to ask a member of the NWTS team.

## What is NWTS?

NWTS is a specialised transport team for critically ill babies and children. We provide mobile Intensive care to critically ill children anywhere in the North West and North Wales regions and transport them from local District General Hospitals to the Royal Manchester Children's or Alder Hey Children's Hospitals (Although for some specific medical conditions this may involve other specialised hospitals elsewhere in the UK).

## What is a transport team?

Our transport team is made up of a doctor, nurse and ambulance personnel.

The team has specialist training in the care and transportation of critically ill children.

The doctor and nurse are also senior members of the Paediatric Intensive Care Units (PICU) at either the Royal Manchester or Alder Hey Children's hospitals.

## How does transport work?

Your local hospital team will have telephoned NWTS for help with your child's condition and current treatment. Our team will advise your local team on further treatment strategies and necessary procedures to help stabilise your child.

## Parents' Feedback

We value any feedback you would like to give us about the transport of your child by NWTS.

The team will give you a Feedback Form to complete at your convenience. Please leave it on PICU and they will send it to NWTS.

Alternatively, you can send us your feedback by writing to:

**NWTS Team  
Newton House  
Birchwood Park  
Warrington  
Cheshire  
WA3 6FW**

Email: [kathryn.claydon-smith@nwts.nhs.uk](mailto:kathryn.claydon-smith@nwts.nhs.uk)

When the NWTS team arrives at your local hospital, we will receive a handover of your child's care and make a full assessment of them. Whilst working with your local hospital team, we will stabilise your child and devise a treatment plan. And then transport him/her to a PICU where on going treatment can be provided. The team will let you know which PICU your child will be taken to.

At NWTS, we have our own fully equipped ambulances which are specifically designed for the safe transport of children requiring Intensive Care.

It is our policy to allow a parent to travel with their child, but sometimes this may not be possible. We will then ask your local hospital to arrange transport.

### **if you do accompany your child, please:**

- Remain seated and wear your seatbelt at all times during the journey.
- Do not undo your seatbelt during the journey, unless otherwise instructed by the team.
- You will be introduced to our ambulance technician who will be your "buddy". They will support you if an emergency occurs and we need to stop the ambulance to treat your child.
- The team will try to keep you updated on your child's condition throughout the journey, but our main priority is caring for your child.
- The team may have frequent discussions by telephone in the ambulance to update the accepting PICU of your child's condition.

If you decide to travel independently, please do not follow the NWTS ambulance directly as the ambulance may use lights and sirens to facilitate the journey through heavy traffic.

## PICU at Alder Hey in the Park Children's Hospital

Address: Eaton Road, West Derby, L12 2AP

Sat Nav address: East Prescott Road L14 5AB

Direct line: 0151 228 4811 1 ... 2531 Pod1 2242 Pod2 2178 Pod3

PICU is located on level 1 and please use the **Purple stairs/lift**.

Alder Hey is situated in West Derby, Liverpool, approximately 5 miles east of the city centre, very close to the junction of Queen's Drive, the A5058 Ring Road and East Prescott Road (A57).



- At the end of M62 motorway filter right (westbound)
- Turn right onto Queens Drive and drive for approximately 1 mile
- At 1st set of traffic lights (opposite the Navigator public house) turn right onto East Prescott Road
- Alder Hey is approximately 0.3 miles on your left.
- At the traffic lights turn left and follow the road around to the multi storey car park
- Parking for parents/visitors is allocated on the ground level and level 1.

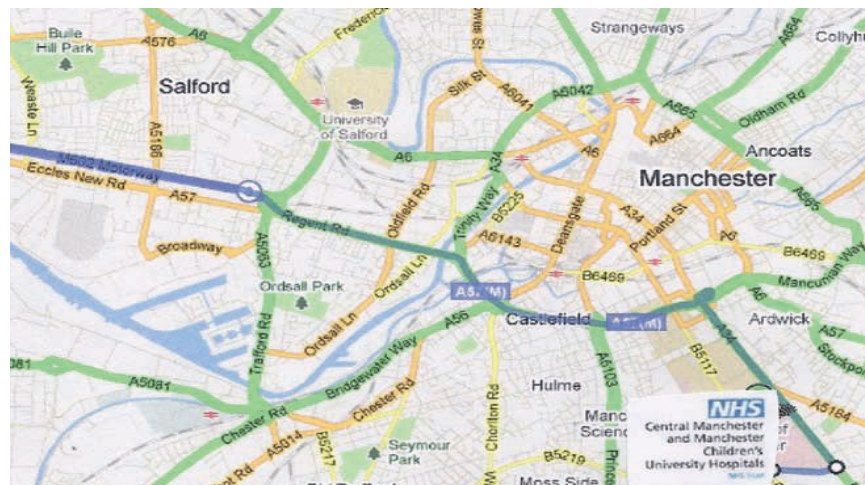
## PICU at Royal Manchester

Address: Oxford Road, M13 9WL

(located on the first floor of the new Manchester Children's Hospital).

Direct line: 0161 701 8000 / Switchboard: 0161 276 1234

PICU is located on the first floor.



The Central Manchester Hospitals are adjacent to Manchester University.

- Travelling East on M62 - at Junction 12 continue onto M602 (Manchester/Salford)
- Keep right onto A57 (Regent Road) travelling towards Manchester City Centre.
- Keep right and continue on Mancunian Way (A57 along elevated section)
- In approximately 0.7 miles take slip road for Wilslow A34 - signposted Manchester University. The slip road is a very sharp bend and then then left onto Upper Brook Street.
- Continue to follow A34 for approximately 1.1 miles and turn right at 4th set of traffic lights onto Hathersage Road (travelling past a Tesco/petrol station on the left and main hospital on the right)
- At next traffic lights turn right into Manchester Children's Hospital and the carpark.